

TIMBERLINE BANK **SWITCH KIT**



TIMBERLINE[®]
Bank
Better. Faster. Easier – Always.

 Equal Housing Lender • Member FDIC

FAQs

Direct Deposit/ Automatic Payments

How-To Guide

Key Benefits of Direct Deposit:

- Convenient - Your money is deposited directly into your accounts
- Fast - You have immediate access to your money the day it is deposited
- Safe - You don't have to worry about your check getting lost in the mail
- Opportunity for saving - Watch your account grow but set up a portion of your direct deposit to be deposited into a savings account.

Key Benefits of Automatic Payments:

- Never worry about missing a payment or a potential late fee. If compensating funds are in the account at the time of the payment, the automatic payment will be debited.
- Additionally, reoccurring payments can also be set up within Timberline Banks Bill Pay portal.

How to switch your direct deposit over:

- Provide your employer or benefits provider: with the routing number, account number, and type of deposit account.
- Some depositors will require a voided check or official letter from the bank.
- See exhibit A for a list of direct depositors.

How to switch over automatic payments:

- **First:** identify how the payment is being debited. Bill Pay, automatically through the biller or manually each month by check.
- **Second:** collect account numbers, routing numbers and/or mailing addresses.

TRANSFER SHEET

Customer Name: _____

Account Number: _____

Account Name: _____

Company	Account Number	Address	Amount	Start Date	Payment Options	
					ACH	Bill Pay
Utilities						
Internet & Cable						
Insurance						
Credit Card						
Direct Deposit						
Mortgage						
Car Payment						
Other Payments						

* This transfer worksheet is a tool to help organize your automatic debits that can later be brought into any Timberline Bank location for assistance with switching from a Timberline team member.

ONLINE BILL PAYMENT & DEPOSIT ASSISTANCE

If you would like a Banking Specialist to assist you with the transition, please provide the following at your appointment:

- Three months' worth of statements from your previous financial institution
- Online log in credentials for your existing bill pay and online banking login (to get online and connect your new billing information)
- Biller's account numbers and or Billing account statements
- Billers account address
- Billers or auto pay phone numbers, i.e., Social Security, VA, Retirement.

ASPEN WORKBOOK

Company	Address	Phone
Aspen		
City of Aspen	130 South Galena St. Aspen CO, 81611	970- 920-5030 or 855-394-0966
Town of Basalt	101 Midland Ave, Basalt CO, 81621	970-279-4387
Town of Carbondale	0171 Hwy. 133 Carbondale CO, 81623	970-510-1350
City of Glenwood Springs	PO Box 458, Glenwood Springs, CO 81602	970-384-6455
City of New Castle	450 West Main Street, New Castle, CO 81647	970 984-2311
City of Rifle	202 Railroad Ave, Rifle, CO 81650	970-665-6445
Holy Cross Energy	3799 Hwy 82, Glenwood Springs, CO 81602	877-833-2555
Black Hills Energy	PO Box 7966, Carol Stream, IL 60197	888-890-5554
Evergreen Zero Waste	PO Box 1661, Aspen, CO 81612	970-930-7900
Mountain Waste	PO Box 999, Carbondale, CO 81623	970-510-1202 or 970-963-3435
Waste Management	WM Corporate Services, INC. As payment agent, PO Box 7400 Pasadena, CA 91109-7400	866-964-2729

Company	Address	Phone
Cable and Internet Providers		
Spectrum	130 South Galena St. Aspen CO, 81611	970- 920-5030 or 855-394-0966
Dish Network	101 Midland Ave, Basalt CO, 81621	970-279-4387
Century Link	0171 Hwy. 133 Carbondale CO, 81623	970-510-1350
Adaptive Internet	PO Box 458, Glenwood Springs, CO 81602	970-384-6455
Grand Valley Telecommunications	450 West Main Street, New Castle, CO 81647	970 984-2311
Elevate Internet	202 Railroad Ave, Rifle, CO 81650	970-665-6445
Cleartnetworx	3799 Hwy 82, Glenwood Springs, CO 81602	877-833-2555
Elite Broadband	PO Box 7966, Carol Stream, IL 60197	888-890-5554
Ting Internet	PO Box 1661, Aspen, CO 81612	970-930-7900

Company	Phone
Direct Deposit	
Social Security (SSA) or Supplemental Security Income (SSI)	1-800-772-1213
Railroad Retirement	1-877-772-5772
Civil Service Retirement	1-888-767-6738
Veterans Compensation and Pension	1-800-878-5707
Salary/ Wages	Contact your employer

MONTROSE WORKBOOK

Company	Address	Phone
Montrose		
DMEA	11925 6300 Rd, Montrose, CO 81401	877-687-3632
Elevate	11925 6300 Rd #101, Montrose, CO 81401	844-386-8744
City of Montrose Water	433 S 1st St #3908, Montrose, CO 81401	970-240-1466
Chipeta Water District	14738 6175 Rd, Montrose, CO 81403	970-249-8874
Black Hills Energy	580 CO-92, Delta, CO 81416	888-890-5554
Menoken Water Disctrict	4386 6225 Rd, Montrose, CO 81401	970-249-3242
Bruin Waste and Recycle	2200 Industrial Dr, Montrose, CO 81401	970-864-7531
Double J Disposal	20754 Austin Road, Austin, CO 81410	970-835-8886
Tri-Country Water	647 N 7th St, Montrose, CO 81401	970-249-3369

Company	Address	Phone
Cable and Internet Providers		
Spectrum	PO Box 60074 City of Industry CA 91716-0074	855-366-7132
Dish Network	PO Box 94063, Palatine, IL 60094-4063	1-800-333-3474
Century Link	633 W White Ave, Grand Junction, CO 81501	800-244-1111
Adaptive Internet	123 N 7th St #130, Grand Junction, CO 81501	970-549-3560
Grand Valley Telecommunications	123 N 7th St # 120, Grand Junction, CO 81501	970-257-9045
Elevate Internet	11925 6300 Rd #101, Montrose, CO 81401	844-386-8744
Clearnetworx	343 N 3rd St, Montrose, CO 81401	970-240-6600
Elite Broadband	131 Water Ave, Montrose, CO 81401	970-209-1728

Company	Phone
Direct Deposit	
Social Security (SSA) or Supplemental Security Income (SSI)	1-800-772-1213
Railroad Retirement	1-877-772-5772
Civil Service Retirement	1-888-767-6738
Veterans Compensation and Pension	1-800-878-5707
Salary/ Wages	Contact your employer

GRAND JUNCTION WORKBOOK

Company	Address	Phone
Grand Junction		
Xcel Energy	2538 Blichmann Ave, Grand Junction, CO 81505	800-895-4999
Grand Valley Power	845 22 Rd, Grand Junction, CO 81505	970-242-0040
Ute Water Conservancy District	2190 H 1/4 Road, Grand Junction, CO 81505	970-242-7491
Valley Water Group	819 Kimball Ave, Grand Junction, CO 81501	970-256-1339
Redlands Water & Power CO	2216 S Broadway, Grand Junction, CO 81507	970-243-2173
Source Gas LLC	825 21 1/2 Rd, Grand Junction, CO 81505	
Grand Junction Sanitation Services	333 West Ave # A, Grand Junction, CO 81501	970-244-1570
Republic Services (RMS)	721 23 Rd, Grand Junction, CO 81505	970-243-9812
Monument Waste	2410 Blue Heron Rd, Grand Junction, CO 81505	970-241-3177
WM- Grand Junction Hauling & Recycling	1227 Winters Ave Grand Junction CO 81501	970-243-4346

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Spectrum	PO Box 60074 City of Industry CA 91716-0074	855-366-7132
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SWITCHING YOUR SOCIAL SECURITY TO TIMBERLINE BANK

Automated phone assistance is available 24/7 in English and Spanish

Call (1800) 772-1213

When you hear "How can I help you today?" say "direct deposit" You will need to provide your current direct deposit routing number and account number to change your information over the phone.

Your Information:

Account number:

Routing number:

Update your direct deposit online

Sign in at <https://secure.ssa.gov/RIL/SiView.action> to edit the details about your bank account.

How to verify you are on the official website for the US Government

A .gov website belongs to an official government organization in the United States

A lock icon or <https://> means you've safely connected to the .gov website. Share sensitive information only on official, secure websites.

